Europass
Curriculum Vitae

Personal information

First name(s) / Surname(s)	**José Alexandre Teiga Rodrigues**
Address	61C Lordship Park, Stoke Newington N16 5UP London
Mobile	7742095513
E-mail(s)	alexandre.teiga.r@gmail.com
Nationality	Portuguese
Date of birth	24 August 1986
Gender	Male
Personal Profile	

I am an enthusiastic and hard-working person, who enjoys being part of a successful and productive team. I am quick to grasp new ideas and to develop innovative and creative solutions to problems. I am able to work well on my own initiative and can demonstrate the high levels of motivation required to meet the tightest of deadlines, even under significant pressure. I possess a strong ability to perform effectively.

Desired employment / Occupational field

Web Designer

Work experience

Dates	November 2009–December 2009
Occupation or position held	*Cisco Agent MCTR*

Main activities and responsibilities

- Call small and medium businesses presenting a variety of Cisco products and solutions;
- Generate appointments with end users for a Cisco Partner to visit and present the required product/solution;
- Reach the targets outlined by the MSO Manager in each engagement on behalf of the Cisco Partner;
- Exceeding phone time, decision maker calls and appointment targets;
- Ensure consistent Customer experience on all outgoing and incoming calls;
- Ensure client branding and customer experience is maximised on every engagement;
- Develop ongoing business relationships with the Cisco Partner;
- Ensuring Data quality within CRM System;

Name and address of employer

Harte-Hanks UK – Cisco Systems

Type of business or sector	Technologies Information Systems

Work experience

Dates	January 2009–September 2009
Occupation or position held	*Analyst Information Systems*
Main activities and responsibilities	- Provided support to computers Sofware, Hardware on laboratorie and office; - Supported networks trouble shuting; - Was responsible for management of systems for printing; - Web Design - Developed Layouts using Photoshop, Gimp, Ilustrator; - Web Developing - With PHP, XHTML, CSS, JavaScript, Ajax, MySQL, and using Dreamweaver, Joomla; - Hosted clients web sites; - Worked on migration of information systems;
Name and address of employer	Servifinança / Rumo Tecnologico Consultores – Bragança
Type of business or sector	IT Consulting / Financial Consulting

Work experience

Dates	May 2005 - November 2005
Occupation or position held	*IT Technician*
Main activities and responsibilities	Provided support to computer laboratories, supported students in trouble shouting wireless networks, was responsible for management of systems for printing, supported teacher's computer office.
Name and address of employer	Polytechnic Institute of Bragança - School of Technology and Management, Portugal
Type of business or sector	Education

School Projects

Main activities: Final Project in Informatics	The prototype developed was a module surveys of learning styles for platform for e-learning Moodle. Methodology used: Planning, Analysis, Design, Development, Testing, Installation, Maintenance. The prototype was developed in PHP, HTML with embedded JavaScript and Ajax, supported by a database of MySQL applications chosen for the development of the module was Quanta Plus and the creation of the database with MySQLAdministrator.
Project on Developing Application Software	Development of an Aplication for Evaluation Management Interface using Java Swing the tool for developing was NetBeans using a Database in Microsoft Access.
Project on Developing Multimedia	Develement of several Layouts with Adobe Photoshop, Dreamweaver, Flash. Languages used XHTML, CSS, JavaScript, ACTIONSCRIPT 3.

Education and training

Dates	October 2005 - September 2009
Title of qualification awarded	B.A in Management Informatics
Principal subjects / occupational skills covered	Programming; Information Systems; Databases; Object Oriented programming; Computer Systems; Algorithms and Data Structures; Computer Networks; Software Engineering; Operating Systems Fundamentals; Multimedia; Information Systems; Application Software; Software Engineering Laboratory; Final Project in Management Final Project in Informatics;
Name and type of organisation providing education and training	Polytechnic Institute of Bragança - School of Technology and Management, Portugal
Level in national or international classification	13 Values

Education and training

Dates	4 to 18 November 2008
Title of qualification awarded	Developing J2EE Applications
Principal subjects / occupational skills covered	Usability the IDE Eclipse; Introduction to Java EE; Servlets ; JavaServer Pages; Databases; JDBC;
Name and type of organisation providing education and training	Polytechnic Institute of Bragança - School of Technology and Management, Portugal
Level in national or international classification	Pass

Education and training

Dates	23 to 28 July 2007
Title of qualification awarded	Certificate in Databases for Web
Principal subjects / occupational skills covered	Modelation Databases; Microsoft Access; Visual Basic; MySQL; SQL* Plus; PHP; PL/SQL; ORACLE XE;
Name and type of organisation providing education and training	Politecnic Institute of Bragança with Rei Afonso Henriques Fundation and Politecnic School of Zamora.
Level in national or international classification	Pass

Education and training

Dates	November 2004 - December 2005
Title of qualification awarded	Diploma in Computer Applications in Management
Principal subjects / occupational skills covered	English language; Information Technologies; Applications Management; Databases; Distributed Systems;

Name and type of organisation providing education and training	EPPU - Escola Profissional Prática Universal (Technical College)
Level in national or international classification	15 Values

Education and training

Dates	October 2001 - November 2004
Title of qualification awarded	Diploma in Technical Commercial Trade
Principal subjects / occupational skills covered	Computers science; Marketing; English language; Mathematics; Economy;
Name and type of organisation providing education and training	IEFP – Instituto de Emprego e Formação Profissional (Technical College), Portugal
Level in national or international classification	13 Values

Personal skills and competences

Mother tongue(s)	Portuguese
Other language(s)	English

	Reading	Speaking	Writing
	Fluent	Fluent	Good

Social skills and competences	- Accomplished one year of international exchange among universities (trough the ERASMUS programme 01.10.2007 – 25.06.2008). Improved specific skills like communication in different languages.
	- President of the Association for Divulgation of New Technologies in Talhas (10.09.2006 – 01.09.2008);
Technical, Computer skills and competences	- Operating systems: Microsoft Windows, Linux, Mac OS;
	- Microsoft Office Package;
	- Adobe tools (Dreamweaver, Flash, PhotoShop);
	- IDE (NetBeans, Eclipse,);
	- Programming languages C, C++, Delphi, Visual Basic, HTML, XHTML, CSS, Ajax, PHP, Java, Java Swing, Javascript, .Net, XML, UML;
	- Knowledge in administration of computer networks/servers and database systems (SQL, SQL* PLUS, MySQL, PL/SQL, Oracle).
	English Course - Intermediate Level (October 2008 -June 2009).
Driving licence(s)	Holder of Portuguese drivers licence: Category A1, B vehicles.